



# CAMPUS HEALTH

## EXECUTIVE SUMMARY

CELEBRATING OVER  
**100**  
YEARS *of quality care  
at the UA*

[HEALTH.ARIZONA.EDU](http://HEALTH.ARIZONA.EDU)



# CAMPUS HEALTH

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## our vision...

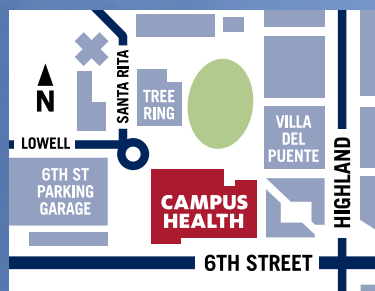
We strive to create a safe, respectful, and healthy community for University of Arizona students and others we serve through our commitment to high standards of care and our collaboration with community partners.

## our mission...

To promote health, wellness, and safety among the students and community we serve.

## main location

Highland Commons  
1224 E. Lowell St.  
Tucson, AZ 85721



## WHO WE ARE

Campus Health promotes health, wellness, and safety at The University of Arizona through the provision of:

- Quality outpatient medical care
- Professional mental/behavioral health services
- Innovative, award-winning health education and prevention programs
- Consultation to Faculty, Staff, and Administrators
- Expert assistance in the development of health-related policy and emergency response planning for the university

Our staff is diverse, highly credentialed, and experienced in their respective specialties.

Campus Health is proud to have provided over 100 years of quality care and service. We were the first college health service to be nationally accredited. Our ongoing accreditation by the Accreditation Association for Ambulatory Health Care (AAAHC) assures that we meet the highest professional standards.

We offer a comprehensive array of services to Arizona students, as well as a number of offerings for faculty and staff. Appointments and same-day visits are available Monday through Friday, with on-call medical and mental health providers available 24/7.

Campus Health also recognizes that there are times when a student's health needs are first noticed by parents, faculty/staff, or other concerned parties. Two programs, established by Counseling & Psych Services (CAPS), meet these needs. The award-winning "Parents Matter" program assists parents who have concerns about their student's emotional or behavioral health. The "Call & Consult" program provides similar consultation for faculty, staff, and others.





## PROVIDING SERVICE

### Services Offered at Campus Health:

- Counseling & Psych Services (CAPS)
- CAPS After Hours Phone Line (Crisis Counseling)
- CAPS North
- CAPS Online Services
- Health Promotion
- Immunizations
- Lab Testing
- LGBTQ+ Health
- Medical Referrals
- Nutrition Services
- Physical Therapy
- Primary Care
- Same-Day Clinic
- Satellite Clinics (McKale, Lowell Stevens)
- Sports Medicine
- Survivor Support Services
- Travel Clinic
- Women's Health
- X-Ray

### The Campus Health Service also contributes to the health, wellness, and safety of the greater university community through:

- Medical and Mental Health Crisis Response
- Threat Assessment and Management
- Mental Health and Suicide Risk Assessment
- Suicide Prevention Training
- Emergency Preparedness Planning
- Pandemic Management and Response
- Mass Immunization
- Public Health Initiatives and Campaigns
- Student and Employee Education and Training
- Research and Evaluation
- Stress Reduction & Mindfulness Programs
- Collegiate Recovery Program
- Critical Incident Response Team (CIRT)



Our strength in research and evaluation has also allowed us to obtain external funding for the development of innovative health promotion programs for the college population. Since 2000, we have received a total of 23 state and federal grants in the areas of substance abuse, interpersonal violence, and suicide prevention totaling \$9M. Our substance abuse prevention efforts and mental health promotion efforts have garnered national recognition from both the U.S. Department of Education and the Substance Abuse and Mental Health Services Administration (SAMHSA).





# CAMPUS HEALTH

## PROMOTING HEALTH AND LEARNING

Campus Health provides critical medical, behavioral health, and prevention services that help Arizona students remain in school. We see health and wellness as part of the foundation of academic success.

As another part of our academic mission, Campus Health provides professional training and other educational opportunities to students from a variety of colleges, departments, and programs at Arizona. These include:

- Preceptorships for Medicine, Nursing, and Nurse Practitioner students
- Medical Resident and Sports Medicine Fellowship trainings
- Internships for Nutrition, Psychology, Psychiatry, Public Health, Social Work, Media Arts, and Eller College students
- Course instruction and guest lectures for a number of colleges, including the College of Medicine, the College of Public Health, Nutritional Sciences, and the Eller College
- Research collaborations across campus
- Campus presentations and educational events addressing a wide variety of health and mental health topics
- Employment opportunities for students, which enhance their professional development

## COLLABORATIONS

As part of our commitment to fostering health and safety, Campus Health is actively engaged in creating partnerships across campus.

A few of our key campus partners include:

- Arizona Active Minds
- Arizona Cultural Centers
- Athletics, Adaptive Athletics & Club Sports
- Campus Recreation
- Center for English as a Second Language (CESL)
- College of Fine Arts; School of Dance
- Dean of Students Office
- Fraternity and Sorority Programs
- Graduate & Professional Student Council (GPSC)
- Health & Recreation Fee Student Advisory Board
- Housing and Residential Life
- LGBTQ Affairs
- Office of Global Initiatives
- Office of Scholarships and Financial Aid
- Parking and Transportation
- ROTC
- Student Health Advocacy Committee (SHAC)
- Student Health Insurance Advisory Committee (SHIAC)
- Student Unions
- Student VETS Center
- University of Arizona Emergency Medical Services (UEMS)
- University of Arizona Police Department (UAPD)
- Women and Gender Resource Center (WGRC)

Acknowledging that many of the issues that impact our students do not begin or end at the campus boundaries, Campus Health is also connected in meaningful ways to the wider community at the state and local levels:

- Arizona Department of Behavioral Health Services
- Arizona Institutions of Higher Education Network
- Pima County/Tucson Commission on Addiction Prevention and Treatment
- Southern AZ Center Against Sexual Assault (SACASA)





## CONCLUSION



**Thank you for your time and interest  
in Campus Health.**

**We look forward to serving you!**

Campus Health takes great pride in the contributions we make to The University of Arizona community. Our services have helped countless students remain at Arizona and reach their full potential. Our clinical care has consistently earned high satisfaction ratings from our patients. Additionally, the instructional and mentorship programs we provide have enriched the education and professional development of graduate, undergraduate and professional students. For over 100 years, Campus Health has made our campus community a safer and healthier place to learn, live, and work.



**For more information please visit our website at: [health.arizona.edu](http://health.arizona.edu)**

# UA CAMPUS HEALTH

## Impact Statement

### PATIENT SATISFACTION

2024 CHS Patient Satisfaction Survey (n=184)

**96%**

of students  
said they would  
recommend  
Campus Health  
to a friend.



**96%** rated their overall  
experience of Campus  
Health an 8, 9, or 10 (best).

### TOP 5 REASONS FOR VISITS

1. Anxiety
2. Immunizations
3. STD Screening
4. Respiratory (Cough)
5. Depression

### GRANT FUNDS

#### 3 CURRENT GRANTS:

*Project Lifeline Suicide Prevention,  
American Rescue Plan Act's Substance Use  
Block Grant, Higher Education Executive  
Officers Association & JED Foundation Learning  
Community (Mental Health Promotion)*



- Total grant funding  
secured since 2000 = **\$9M**

### HIGHLIGHTS

- **2010:** Moved from state/  
tuition partial funding to  
Health & Recreation Fee
- **2016:** Implemented patient preferred name
- **2016-Present:** Travel/Immunization Clinic  
and CAPS utilization is at an all-time high
- **2018:** Celebrated 100 years  
of quality health care and  
service to the UA
- **2019:** Opened Counseling & Psych Services'  
CAPS North in the Honors Village
- **2021:** COVID-19 pandemic vaccination clinic  
oversight that administered 250K vaccines
- **2022:** Opened Health Promotion Hideaway  
at Bear Down Gym



### HEALTH & WELLNESS

2024 Health & Wellness Survey (n=4,567)

**36%** of all UA students have used  
Campus Health.

**97%**

said Campus  
Health's services  
helped them  
remain a student  
at the UA.





# UA CAMPUS HEALTH

promotes health, wellness, and safety at The University of Arizona by providing quality medical and mental health care, outstanding health education, and health-related policy development.

## VISIT NUMBERS

(JULY 1, 2023 - JUNE 30, 2024)



Total visits to all Campus Health clinics **58,870**



Counseling & Psych Services (CAPS) **20,181**



Same-Day Clinic **11,469**



Primary Care **10,621**



Immunization & Travel Clinic **6,137**



Women's Health **4,820**



Lab tests **26,199**



Physical Therapy **2,213**



X-rays taken **1,565**



Sports Medicine **2,017**



Immunizations given **17,070**



Health Promotion Encounters **25,000+**

## ACCOLADES

- **1st fully accredited college health service** in the nation in 1978 and continuously accredited since



- Ranked in the **top 4% for Best Health Services** 11 years in a row by



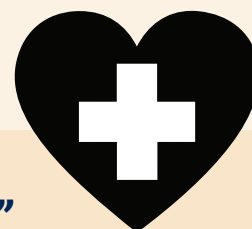
(The Best 390 Colleges: 2025 Edition)

## STUDENTS SAY...

*"Campus Health has done so much for me, it's an incredible service provided by UA."*

*"Very reliable and caring. Love that when I come here they don't treat you like just another patient."*

*"Always easy, friendly, comfortable, and fast."*



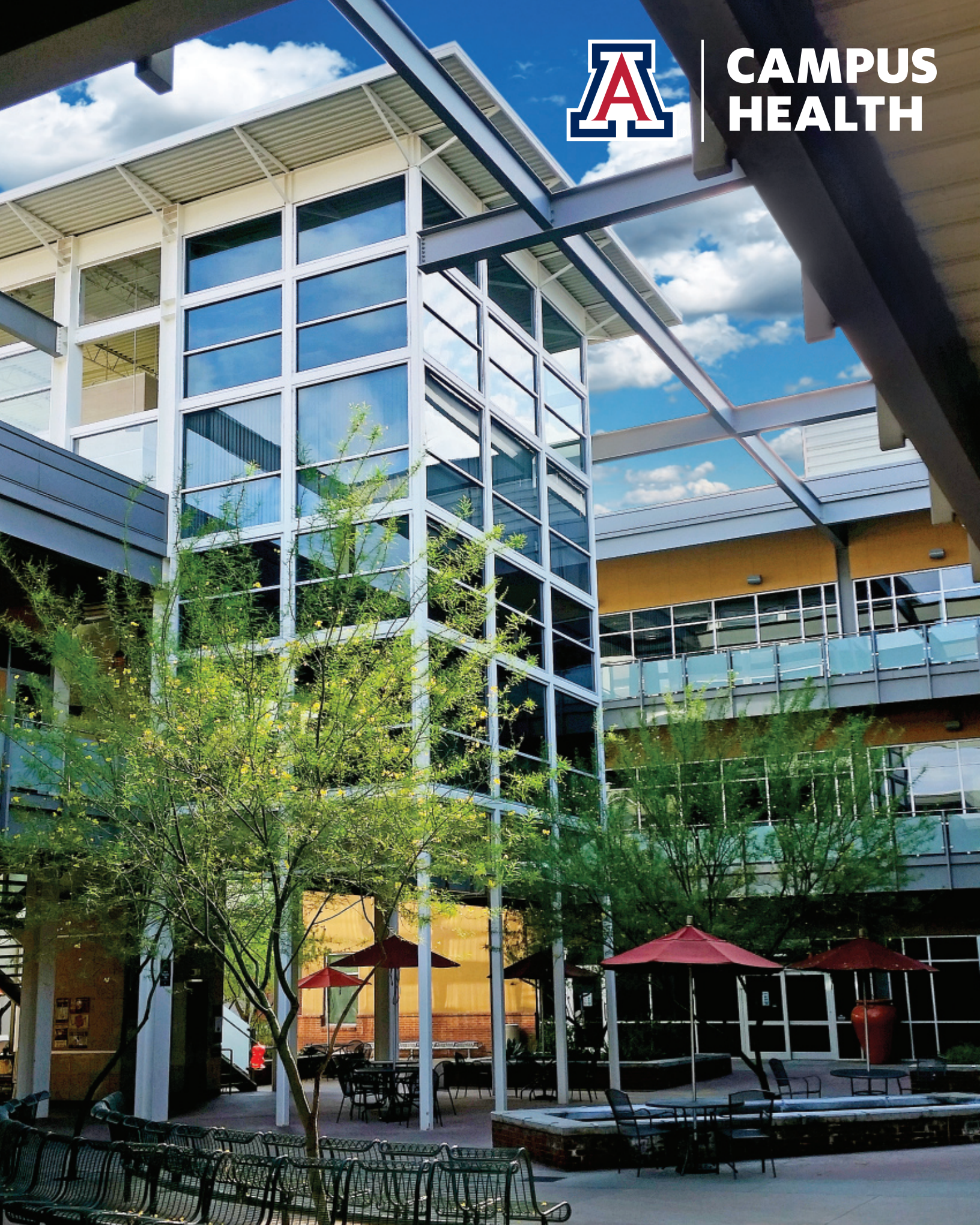
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